



The Mid Yorkshire Hospitals
NHS Trust

How to find us and other useful travel information, including car parking concessions.

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This leaflet is to help our patients and visitors get to Dewsbury and District, Pontefract and Pinderfields hospitals, or for people who may need help with car parking or travel costs.

To see maps of each of our hospital sites and location of car parks go to: www.midyorks.nhs.co.uk or you can get a copy before you travel, by ringing the Patient Advice and Liaison Service on: 01924 542972.

About our car parking facilities

Please note that parking is limited at all of our hospital sites.

In the main car parks at our Pinderfields, Pontefract and Dewsbury hospitals (with the exception of other smaller car parks on our hospital sites, which operate a pay and display ticket system) you collect a car parking ticket on arrival and use the validated ticket when you leave the car park. There are pay stations situated in the car parks and in the main entrances of the hospital. This means that you only pay for the time you need. **Please see tariff board at the pay stations for current charges.**

We cannot guarantee parking spaces at all times. If a friend or relative is bringing you to hospital by car, you may find it easier to be dropped off and picked up outside the main entrance. Please allow enough time for your journey and to find a parking space before your appointment.

What if I have a Blue Badge?



Car parking costs apply to patients and visitors who have Blue Badges. The rate is capped for the 1-2 hour fee, please see current tariff boards for fee. There are spaces next to, or near to our main hospital entrances. Blue Badge holders should use the accessible pay and display meters in the designated Blue Badge parking areas. If you have any difficulty using the machines, please contact General Office or the Car Parking Office in the hospital you are attending.

What type of concessions do you offer?

We know that there are many patients, relatives and visitors who use our services regularly and we have various concessions to help patients and visitors that need to come to hospital regularly for a length of time. The table on page 5 sets out the type of permits and also the waiting times required to qualify for a concession permit.

Please speak to the Ward Manager/Matron/Senior Sister for more information.

Car parking concessions for visitors and patients

	For patients and visitors who are attending:	Daily charges (1 hour fee)*	Weekly charges
Long Stay 7 day waiting period. (Pay full cost for 7 days before concessions are applicable)	The hospital on a weekly basis in areas including: - Rehabilitation - Elderly Care - Maternity	N/A	 Weekly concessions available. Please speak to General Office or the Car Parking Office for help and support. 
Acute Care No waiting period	- Coronary Care/Intensive Care - High Dependency Unit - Regional Burns Unit (Level 3 burns patients) - Spinal Injuries - Children including neonatal and Special Care baby unit - Children Parents/carers staying over night.	Pay for first hour	
End of Life Care No waiting period	- Patients who are part of the dying patient care pathway. (Applies to relatives of dying patient)	Pay for first hour	
Regular Day Attendee Concession covers multiple visits in any single calendar week.	Clinics on a regular basis to have a full day of treatment: - Oncology - Renal dialysis - Transfusions - Spinal Injuries	Pay for first hour	
Welfare/Hardship	Applies to people that are on low income/benefits with relevant forms.	Pay for first hour	
Unexpected Attendance	Unexpectedly admitted to hospital from outpatients/A&E.	Additional charges will not apply	
Blue Badge Holders	Concession charge for visitors and patients who are Blue Badge Holders is capped at the 2 hour rate for all day parking.		

***See current tariff board.**

Concession permits are available when normal car parking rates have been paid and tickets/receipts for 7 days have been produced. Waiting period of 7 days is not refundable.

Help with travel costs

Can I claim a refund for travel costs?

You may be able to claim a refund under the Healthcare Travel Costs Scheme (HTCS) for the cost of travelling to hospital for treatment or an appointment (for you or your child) if at the time of travel you, or your partner (including civil partners) receive certain benefits, such as:

- Income support
- Working Tax Credit with Child Tax Credit
- Income-based Employment and Support Allowance (ESA)
- Pension Credit Guarantee Credit
- You are on a low income and are named on certificate HC2 (full help), HC3 (partial help).

Please note that refunds are not given for people who are visiting.

How do I make a claim?

To claim a refund, you need to take proof of your benefits, or your low income form and all receipts for your travel, along with your hospital appointment card or letter, to the General Office on the day of your appointment. If you forget to bring your documents, you will need to use refund claim form HC5(T).

You can find our General Offices at:

- Pinderfields Hospital on the ground floor (level B) on Gate 14
- Pontefract Hospital on the ground floor (level A)
- Dewsbury and District Hospital on the ground floor.

Further help and advice

For further help and advice call NHS Help with health costs on: 0300 3301343 for a HC1 form to claim for NHS low income support.

Or use the national NHS website: <https://www.nhs.uk/using-the-nhs/help-with-health-costs/healthcare-travel-costs-scheme-htcs/>

General Office staff can also provide any help and advice you may need.

The Trust also operates a parking code, a copy of which can be obtained at General Office.

What if I have special requirements because of a disability?

If you have any special requirements because of a disability, such as accessing any of our hospitals then please contact the Trust on:

- 01924 541012 or 541014 for Pinderfields Hospital
- 01977 747013 for Pontefract Hospital
- 01924 319561 for Dewsbury and District Hospital

How can I travel between Mid Yorkshire Hospital's sites?

We run a free visitor and patients shuttle bus service 113, between our three hospitals 7 days a week. It runs every hour during the day and early evening and covers normal visiting hours.

The service starts from Pontefract/Dewsbury Hospitals via Pinderfields. Please see timetable below for more details.

Monday-Friday

From Pontefract to Dewsbury via Pinderfields

Pontefract	0805	0915	then	15	until	2015
Pinderfields	0838	0943	at	43	until	2043
Dewsbury	0913	1013		13	until	2113

Saturday and Sunday

Pontefract - starting at: 1315 until 2015

Monday-Friday

From Dewsbury to Pontefract via Pinderfields

Dewsbury	0805	0915	then	15	until	2015
Pinderfields	0840	0945	at	45	until	2045
Pontefract	0913	1013		13	until	2113

Saturday and Sunday

Dewsbury - starting at: 1415 until 2015

The locations for pick up and drop off are:

- **Pinderfields** – Metro bus shelter on the main driveway
- **Pontefract** – bus shelter outside the main entrance
- **Dewsbury** – opposite Priestley Unit entrance, near the Ridings entrance.

For more details:

www.wymetro.com or telephone: 0113 2762276

The timetable is available to view on line at:
www.midyorks.nhs.uk. Alternatively it is available in various wards and departments around the hospitals or you can request a copy by contacting the PALS team on: 01924 542972.

From the Pinderfields site there is a bus service 111.

It runs approximately every 20 minutes between Wakefield bus station and Pinderfields Hospital main entrance, with stops on the way.

This service also operates on a Saturday between 11am and 8pm. The service on a Sunday is between 11am and 4.40pm, running approximately every 20 minutes.

The timetable can be found using the above details.

The service is run by Arriva and the Customer Services, telephone number is: 0344 8004411.

How to get here

Dewsbury and District Hospital

Dewsbury and District Hospital
Halifax Road
Dewsbury
WF13 4HS

By car

Dewsbury and District Hospital is situated on the Halifax Road. (A638) Car parking can be found at various locations around the site.

Drop off

If you are dropping someone off for the Boothroyd Centre (day care unit) this can be done directly outside of the centre. For the main Ridings entrance there is a lay-by outside of the main entrance. For Bronte Tower (maternity wards) this can be done directly by the front door.

Bus stops

There are 2 bus stops situated on the main drive from the Halifax Road entrance.

Emergency Department (A&E)

Access to the Emergency Department (ED) can be done by either Healds Road or Halifax Road.

Pinderfields Hospital

Pinderfields Hospital

Aberford Road

Wakefield

WF1 4DG

By car

Pinderfields Hospital is situated about 1 mile from Wakefield city centre on the Aberford Road (A642).

For car parking

If you are planning to park at Pinderfields, please ensure that you enter the site using the Bar Lane entrance, off Aberford Road. Visitor and patient car parks can be found by following the road round past the staff car parks.

Once there, you can follow the pedestrian walkways which are marked on the map, to walk to the relevant department. There are limited parking spaces for the hospital if you enter the site using the Aberford Road entrance.

For drop off

If you are dropping someone off outside Pinderfields Hospital, please enter the site using the Aberford Road entrance. There is limited car parking around this entrance and the main visitor car parks can be located by using the Bar Lane entrance, off Aberford Road.

Bus stops

There is a bus stop outside the main hospital entrance.

Emergency Department (A&E)

For patients using the Emergency Department (ED) the access is easier using the Aberford Road entrance. There is a pay and display car park behind the ED and there are drop off bays directly in front of the entrance for patients who need direct access to the department.

Pontefract Hospital

Pontefract Hospital
Friarwood Lane
Pontefract
WF8 1PL

By car

Pontefract Hospital is situated on Friarwood Lane just outside the town centre.

For drop off

If you are dropping someone off at Pontefract Hospital, this can be done directly at the front entrance of the hospital.

Bus stops

Bus stops are situated just outside the hospital on Friarwood Lane.

Emergency Department (A&E)

There are drop off bays directly in front of the entrance for patients who need direct access to the department and longer stay parking is available by using the barriered car park across the road. (Access to the car park is off Grove Road)

Public transport in West Yorkshire

For details of the bus routes that service our hospitals you can contact:

- MetroLine on 0113 245 7676. MetroLine is open from 7am to 10pm daily (except Christmas Day, Boxing Day and New Year's Day).
- Or use Metro's online Journey Planner at www.wymetro.com or www.wymetro.com/howtogetto/Hospitals

For a direct route to Pinderfields Hospital, bus 111 departs Wakefield bus station at regular intervals throughout the day (exact times can be found by using the details above) This service is run by Arriva, Customer Services, telephone: 03448004411

For train times: www.wymetro.com/TrainTravel

If travelling by train, the stations which would be needed to get to one of our hospitals are:

- Wakefield - Westgate and Kirkgate stations.
- Pontefract - Baghill, Tanshelf and Monkhill stations.
- Dewsbury station.

For help with getting to our hospitals from the train station please use the MetroLine information above.

By taxi

There are freephone direct lines to local taxi companies and these can be booked from any of our hospitals by using the freephones which are situated in the main entrances in all of our hospitals.

By ambulance

Wherever possible please make your own travel arrangements to and from any of our hospitals. For people who are who are unable to use their own or public transport because of their medical condition, please discuss this with your GP (family doctor) who may be able to make arrangements for non-emergency patient transport.

By bike

There are public bike parks at all of our hospital sites which are near to the main entrances.

We are committed to providing high quality care. If you have a suggestion, comment, complaint or appreciation about the care you have received, or if you need this leaflet in another format please contact the Patient Advice and Liaison Service on: **01924 542972** or email: **myh-tr.palsmidyorks@nhs.net**

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Dewsbury and District Hospital
Halifax Road, Dewsbury WF13 4HS

Pinderfields Hospital
Aberford Road, Wakefield WF1 4DG

Pontefract Hospital
Friarwood Lane, Pontefract WF8 1PL

 01924 541000

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 www.midyorks.nhs.uk